

NOTICE OF YOUR RIGHT TO RECEIVE A GOOD FAITH ESTIMATE

Tranquility Behavioral Health LLC & TMS Center

The Tranquility Way™ | Life-Aligned Psychiatry™

Effective Date: January 1, 2026

You Have the Right to Receive a Good Faith Estimate of Expected Charges

If you do not have health insurance, or if you have insurance but do not plan to use it for an item or service, federal law generally gives you the right to receive a **Good Faith Estimate** explaining the expected cost of your care.

This right applies to uninsured and self-pay individuals, including individuals who choose not to have a claim submitted to their health plan for a particular service.

When You May Receive an Estimate

Tranquility Behavioral Health LLC & TMS Center will provide a written Good Faith Estimate for nonemergency items or services when required, including when:

- You schedule an eligible item or service at least three business days in advance; or
- You request a Good Faith Estimate before scheduling an item or service.

If an eligible service is scheduled at least three business days before the service date, the estimate generally must be provided no later than one business day after scheduling. If it is scheduled at least ten business days in advance, the estimate generally must be provided no later than three business days after scheduling. If you request an estimate before scheduling, it generally must be provided within three business days after the request.

The practice may provide a new estimate if the expected scope, frequency, duration, services, or charges change. A Good Faith Estimate for recurring services may cover up to 12 months.

What the Estimate Will Include

Your Good Faith Estimate will include the expected charges for items or services that are reasonably anticipated at the time the estimate is prepared. As applicable, it may include:

- Your name and date of birth;
- A description of the primary item or service;
- The anticipated date or period of care;
- An itemized list of reasonably expected services and charges;
- Applicable service codes and diagnosis codes when available or required;
- Provider and practice identifying information; and
- Required explanations concerning separately scheduled, additional, or unanticipated services.

Prices displayed on our website are general service prices and do not replace an individualized written Good Faith Estimate when one is required.

Important Information About the Estimate

A Good Faith Estimate is based on information known when it is created. Actual services or charges may differ if your needs change or if additional items or services are recommended or become necessary.

The estimate may not include services that must be scheduled separately or services provided by another provider or facility. You may request a separate Good Faith Estimate from each provider or facility involved in your care.

A Good Faith Estimate is not a contract and does not require you to receive the listed services from Tranquility Behavioral Health LLC & TMS Center or from any provider identified in the estimate.

Using CareCredit, Afterpay, or another financing option does not remove your Good Faith Estimate rights when those rights otherwise apply.

If Your Bill Is Higher Than the Estimate

Keep a copy of your Good Faith Estimate and compare it with your bill.

If the billed charges from a provider are at least **\$400 more** than that provider's Good Faith Estimate, you may be eligible to use the federal patient-provider dispute resolution process. A dispute generally must be started within **120 calendar days** of receiving the initial bill.

Starting a dispute will not adversely affect the quality of health care services you receive from the provider or facility.

For current information about Good Faith Estimates and the dispute process, visit:

<https://www.cms.gov/medical-bill-rights>

Requesting a Good Faith Estimate

To request a Good Faith Estimate, contact:

Tranquility Behavioral Health LLC & TMS Center

855 Rockmead Drive, Suite 604

Kingwood, Texas 77339

Office: (832) 879-2107

Secure message: tranquilitybhc@myupdox.com

Website: www.tranquilitybhc.com

When contacting us, tell us that you are uninsured or that you do not intend to use insurance for the requested service and that you are requesting a Good Faith Estimate.